

*FULI Tapestry carpet  
maintenance guidance*

富立织锦  
FULI TAPESTRY CARPET  
地毯保养指引

### Regular maintenance and cleaning

The secret to keeping the carpet beautiful, It is to frequently vacuum and use the correct decontamination.

The following maintenance guidances can help you keep your carpet in its best condition.



**FULLI carpets**  
are made with the highest quality materials by master craftsmen,  
Therefore, we strongly recommend that experienced and professional carpet cleaners assist in maintenance.  
Maintenance cleaning every 12 months.  
Remove the dust that penetrates deep into carpet.  
Excessive accumulation of dust in the carpet  
It will make cleaning difficult and shorten the life of the carpet.

It is not recommended or allowed to use any external fiber sealants or protectors on hand-tufted carpets

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01

## The superiority and maintenance guidance of wool carpet



### Wool--Natural antifouling/dustproof

For centuries, wool carpets have been known for their unique anti-fouling, anti-wrinkle, and anti-leakage capabilities. This means no special antifouling treatment is needed. It has a unique and complex structure: the texture is hard and the interior is tight. It's the best choice to prevent smudge and reduce dirt. It is renewable resources, can be made pure natural, biodegradable products.

Generally speaking, wool is non-toxic, hypoallergenic, and has obvious antibacterial function. Wool is soft, elastic, luxurious, comfortable and warm; it is an ideal choice for your home environment.

We combine the latest production technology with natural material to create the best wool carpet.

### Easy to clean

Wool is a clean and simple fiber. Wool is not easy to absorb lint, vacuum cleaning is easier, and it can be humidified and cleaned, and it is dust-proof.

country.



### Natural insulation

Wool's natural properties keep your home warm in winter and cool in summer.

More importantly, it has good sound insulation and can effectively reduce indoor noise.

### Natural safety

Wool carpets are world-renowned for their excellent performance, not only because of abrasion resistance in appearance, but also their inherent safety speciality. Wool has high moisture content, low protein content, low ignition point, and it has good fire suppression properties.

### Natural antistatic

The high moisture content gives wool carpets a natural antistatic function and can reduce vibration.

### Indoor health care

A well-maintained wool carpet can absorb particles, dust and noise in the air, improving indoor air quality and the indoor environment.

### Maintenance procedures for interior carpets

01/Precaution

02/Vacuum regularly

03/Steam cleaning

04/Removal of stains

## Precaution

Use new, good-quality underlayment, especially on stairs. A good underlayment not only has good elasticity, but also can increase the life of the carpet. We do not recommend adding another carpet underneath when installing the carpet (replace the cushion with an old carpet).

Move heavy furniture occasionally to avoid long-term pressure of the carpet surface. Using cushions under the legs of tables, and chairs or other furniture can share some weight and prevent woolen damage. Cushions can prevent the carpet from fraying especially under chairs or electrical appliances with wheels. When moving heavy rolling furniture (pianos, dining cars, etc.), placing a layer of thick cardboard or similar protection in front of the wheels can effectively prevent damage to the carpet.

Remove and clean the small rugs on the carpet regularly. Remove and repair the covered area. Check the color fastness of the small rugs before replacement, because the color of some small rugs can easily seep onto the carpet. After cleaning, remember to make sure the small rugs are completely dry before placing.



### 【Notice】

The color of the carpet may be affected by a variety of daily necessities. For example: medicine ointment (cream/detergent), insecticide, furniture polish, bleach etc. If these items are accidentally spilled or sprayed on the carpet, it will cause stains that are difficult to eliminate. Read the instructions for these special products carefully.



## Vacuum regularly

It's a very important step to use a vacuum cleaner on your carpet. Especially in places where you are walking frequently, vacuum the dust thoroughly. Remember that some carpets will get sand to the bottom due to stepping on it. Once sand enters the carpet, it will easily damage the fibers and difficult to be removed. Therefore, regular vacuum can prevent the problem in advance.

Upright or high-quality vacuum cleaner is recommended. Do not use a vacuum cleaner equipped with a power-driven rotating brush or a combined agitator/brush rod.

It is recommended to regular vacuum at least twice a week and fully vacuum once a week. Regular vacuum refers to one-way vacuuming three times in one area, and fully vacuum refers to one-way vacuuming five to seven times in one area.

(Note: vacuum in one direction, do not vacuum back and forth)

## Steam cleaning

Steam cleaning is carried out approximately every 12 or 18 months depending on the usage and the color of the carpet. For example, light and dark colors absorb the same dust, light colors are more likely to show.

Steam cleaning should use professional cleaning equipment, carpet retailers will give recommendations.

Do not use shampoo to steam or dry clean.

## Removal of stains

Although FULLI carpets contain anti-fouling agents to facilitate the removal of stains, anti-fouling agents are difficult to completely remove the stains.

Timely removal of any form of stains is very important to prevent stains from penetrating into carpets and yarns. It can also prevent carpets from . Please note that liquid stains (especially hot) must be removed in time.

If it is not cleaned in time, the stains will become stubborn. Improper removal methods can turn stains into permanent stains, can damage the carpet surface.



①

Use a scraper with round edges to scrape off the solid part of the contaminant gently . Do not scrub the stains.



②

Cover the stained surface with a dry, absorbent, clean white towel or tissue. First the edges and then the center, press gently to absorb as much as possible. Do not rub. This will prevent the stain from spreading.



③

If the stain still exists, you can use a professional stain remover or sprinkle with clean water and soak dry with a clean towel. Most stains need to be repeated several times to complete this step.



④

Put a few layers of white towels or tissues on the surface of the carpet after the stains are removed, and press with a utensil(non-color-fading) to suck out the remaining moisture. Please do not step on the carpet before it is completely dry.

Note: If it's stubborn stains or large areas of pollution, please ask for professional decontamination as soon as possible.



## Stains and stubborn stains

Stain and stubborn stains are easy to confuse, and a large number of stains gather together to form stubborn stains. For example, sugars such as beverages and coffee are left in the carpet. When shoes rub against the carpet, the sugar will absorb solid matter and gather, which will cause the carpet to lose its color and form stubborn stains.

## Surface damage

Pets playing and scratching on the carpet will cause fleece falling, and moving the furniture will also cause damage to the carpet surface. You can sew the back of the carpet to repair. Changing a new tufted carpet surface can solve the problem of a large area of stain, so it is best to have some spare carpets.

## Persistence in appearance

The friction between shoes and the carpet will change the appearance after a period of time.

## The superiority and maintenance guidance of silk carpet



### Art silk (rayon silk, bamboo fiber)

Rayon silk is viscose fiber, the raw material is wood, and it is spun with viscose. The carpet woven from the rayon is soft in touchness, good in luster and bright in color. It is the the most common material used in carpets. The shortcoming is that there will shed more than wool due to its short fiber. When making carpets, it is best to combine them with wool. As shown above, the carpet is blended with wool and rayon.

Bamboo fiber is a fiber made from bamboo. Bamboo pulp sprayed into silk fiber. It is as versatile as rayon silk. Because of its soft feel, bright color, and good luster, it has become more popular on carpets in recent years. The shortcoming is that the fiber is relatively short, about 5CM, shed more compared to wool.

### Blended silk and wool (Tencel 5/5 Wool)

Blended silk and wool combine the elasticity of wool and luster of Tencel. The carpet surface is full and fine, with less shedding. has better gloss and softness than pure wool. The perfect combination made it one of the most popular materials for household carpets.

### Tencel

The dyeing performance of Tencel is outstanding, and the carpet made of it is durable and bright in color. In addition, Tencel is very healthy, that also make it the best alternative to traditional fiber raw materials.

The carpet made of Tencel is as smooth and soft as silk. This plant ecological fiber has many excellent characteristics such as moisture management. The excellent moisture absorption and conduction of the fiber can regulate the indoor temperature and humidity. Avoiding accumulation of water vapor on the walls and windows and preventing the formation of mold distinguishes tencel from synthetic fibers, which can maximize the indoor climate environment and make home life more hygienic and healthy.

Another important advantage of Tencel is that it is worm-proofing. Unlike wool, Tencel is not a protein fiber, moth cannot survive in it, so it is a natural insulator of worms.

### Silk/Tussah silk

Pure silk is mulberry silk, long filament and protein fiber. It is one of the most precious carpet materials in the world. Silk carpet does not shedding, has beautiful, bright luster, also particularly soft. It cannot be replaced by any other fibers. The products are mainly tapestries, palaces and noble household carpets. Tussah silk is made by wild silkworm. Because of the uneven thickness of its fiber, it is usually spun with medium-long fiber. The price is much cheaper than silk, it has a large proportion of usage in high-end carpets, but it sheds a little bit.

### Removal of stains

Rayon silk and bamboo fiber can only be fry cleaned.  
Tencel can be lightly washed.

### Maintenance

When vacuuming, use a vacuum cleaner head without bristles in case causing damage.  
If it's stubborn stains or large areas of pollution, please ask for professional decontamination as soon as possible.



## The maintenance guidance of nylon carpet



### Vinegar eliminates pet odors on carpets

Add 4 cups of vinegar to 4 liters of warm water, soak with a towel and wring it dry, then wipe. Vinegar not only prevents discoloration or fading of the carpet, but also eliminates pet odors (soda water also has a deodorizing effect). After wiping, place it in a ventilated place to air dry. When cleaning the carpet, you can sprinkle some salt first, which has the function of restraining dust from flying. Salt can absorb dust, and it can also make the carpet more durable and keep its bright colour.

### Wipe off the coffee stains

If you accidentally spill coffee on the carpet, you can use a dry cloth or facial tissue to absorb the water, then mix the same amount of white wine and alcohol to sprinkle on the stain, and then wipe it off. If there is no liquor, vinegar has the same effect. If you have leftover liquor, you can make good use of it to keep your home clean. In addition, food stains, including black tea, can also be removed in the same way.



### Remove gum

First, put some ice cubes in a plastic bag and press on top of the gum, let it solidify, and then press it with your hands to test. When the chewing gum is completely hardened, remove it with a brush or toothbrush, and finally brush it thoroughly with a brush. Do not use chemical thinners arbitrarily, because this will damage the carpet instead.

### Clean stains

Put a certain proportion of flour, refined salt and gypsum powder in a ratio of (6:1:1), add water and then paste together. Cool it into a dry block, then press it into small pieces, sprinkle on the dirty part of the carpet, and then use a hard brush to roll it on the carpet until grind the block into powder, then use a vacuum cleaner to clean it.

### Remove scorch

If you accidentally scorch the carpet, we can use the repair it as following. First, try to brush off the burnt area with a stiff brush. Then you can cut the fluff from other parts of the carpet, and then stick to the scorch with adhesive. Use something equivalent to the flat surface of the book to press it on it. After the adhesive dries, the attached hair is firm. You can gently comb with a brush.

### Renew the carpet

To make the color of the old carpet bright again, you can sprinkle salt on the carpet the first night, and remove with a clean warm cloth the next morning, the carpet will be renewed.

### Clean oil and liquid stains

Animal and vegetable oil stains on the carpet can be wiped with cotton dipped in high-purity gasoline. For juice and beer stains, first wipe with a soft cloth dipped in detergent, and then wipe with warm water and a little vinegar. Ink stains can be sprinkled with fine salt.



## The maintenance guidance of corn fiber carpet



For liquid stains, corn yarn carpets are inherently stain resistant.

Wine, beer, coffee, tea, soy sauce, cola, cheese etc.

The above are all liquid stains. First, wipe off the residual liquid on the surface with a dry towel. Then use water or a small amount of neutral detergent to make a solution, and then use a spray bottle to clean the stain until the stain is small, and then wipe it dry.

For long-time stains, mix one teaspoon of detergent, one teaspoon of ammonia and about one warm water to make a solution. Pour the solution on the stain and dry the carpet. Then clean with a vacuum cleaner slowly.

### For oily stains (edible oil)

Use carpet oil stain cleaner. Sorona polyester has strong acid and alkali resistance, so it can be used in a wide range of oil stain cleaners. Spray the degreaser from outside to the inside onto the oil stains on the carpet. After 3-5 minutes, use a soft brush to wipe from the outside to the inside. Use a dry towel or tissue to absorb the oil stains. Use the carpet degreaser Spray once and clean with water, and dry. Repeat several times until the oil stains are removed.

#### Note :

1/Do not wipe too hard to damage the fibrous tissue and surface.

2/ Wipe from the edge of the stain and gradually shrink toward the center to prevent the stain from spreading out.





### Small area carpet cleaning methods and techniques

After the carpet is soiled, the dirt and spillage should be removed in time, and the carpet should be cleaned quickly. When the dirt falls or spills on the surface of the carpet, it should be cleaned immediately, which can save time and reduce damage to the carpet.

#### After contamination:

Use tissue paper or absorbent cloth to remove excessive dirt. Scoop up solid dirt with a shovel or a spoon.

#### Clean the dirt according to the following methods:

Pour the detergent onto a clean towel. Do not touch the dirt directly. Use a small amount. Wipe from the outer edge of the stain to the center to prevent the stain area from expanding. Do not brush. Make sure the piles are not too wet. Use a dry towel to remove as much water as possible to ensure that the carpet cleaning area is as dry as possible.

Carpet maintenance must be proficient in carpet cleaning methods, follow the steps to, and use appropriate cleaning equipment, detergents, etc.

### Decontamination guidance

Color splash classification	First step	Second step	Third step
Liquor/Beer/Cola/Beverage/Stimulants/Urine	3	4	
Red wine	3	4	4 after salt
Coffee/tea/juice/oil paint/mustard/blood	3	2	4
Special colored drinks/milk/ice cream/raw eggs/broth/sauce/poop	2	4	
Gum	Same as Page10		
Pen ink/printing ink/lipstick/oil/grease/shoe polish/tar	1		
Nail polish	Nail polish without sheep carpet grease		
Rust	Professional carpet cleaner to		
Cream/chocolate	1	2	4

#### Processing instructions :

1. Dry cleaning liquids or liquors are usually called solvents.
2. Commercial carpet or upholstery cleaner.
3. Mix one scoop of bicarbonate soda in soda water or one liter of hot water.
4. Rinse: Mix one part white vinegar with ten parts warm water.

Usually needed to be covered with tissue papers and pressed with a book to soak up the remaining liquid.

Note: If you are not sure about the type of stain or do not know how to deal with it, please seek professional assistance.

## Large area carpet cleaning methods and techniques

### water pumping cleaning

Equipment: carpet brush, sprayer, water suction machine, carpet cleaning machine.

Detergent: carpet cleaning shampoo.

Operation method:

1. Fully vacuum the dust with a vacuum cleaner
2. Dilute the detergent, or inject into the water tank
3. Spray cleaning detergent
4. After 10-15 minutes, the stain will be free from the fiber
5. Use equipment to wash, and repeat twice
6. While cleaning the carpet, use a water suction machine to absorb the completed parts
7. Let the carpet dry completely, or use blow dryer



## Use instructions

### Shedding or depilation

Carpets made of high-quality fibers often contain some short fibers that may fall off, which is especially noticeable when they are brand-new.

Shedding will gradually decrease. This is a normal phenomenon, not a quality problem.

### Prune

To keep the carpet beautiful and long living, it needs to be taken care of. However, under certain circumstances, external forces may pull the piles (especially loop piles) out of the cushion layer without breaking the yarn.

The pile that is pulled out will be higher than the other piles and can be trimmed flat with scissors.



### Uneven color

Cut piles may have uneven color. This is caused by the inconsistent reflection of light on the fiber surface and cross-section of different parts. The main reason is that the direction of the piles are changed by stepping or vacuuming. Color unevenness can be solved by straightening out the direction of the piles.

### About smell

Fuli hand-tufted carpets are all made of natural animal fibers and plant fibers. Therefore, the smell of the finished carpet is the smell of the fiber itself. The smell will slowly dissipate.

### About size deviation

Fuli carpets allow maximum of 2% size deviation.

showroom address

B026 B038 cimen 407 Yishan Road, Xuhui District, Shanghai

B033 B035 B037B cimen 407 Yishan Road, Xuhui District, Shanghai

912.913Art Exhibition Center No.1, Meiyuan Road, Luohu District, Shenzhen

Wedsite / [www.fulicarpet.com](http://www.fulicarpet.com)

phone/ 400 920 9201



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